

Dr. Babasaheb Ambedkar Marathwada University, Aurangabad. Training and Placement Cell

Date: - 1 Feb. 2017

NOTICE OF CAMPUS INTERVIEW

All Students are hereby informed to attend Campus Interview by eClerx Services Ltd., Pune on 7th Feb. 2017

Details of Campus Interview

Name of Company : eClerx Services Ltd.

Job Location : Pune

Job Description : Analyst (details are attached with separate sheet)

Salary : 2.20 Lakh per year (details are displayed on separate sheet)

Eligibility Criteria : Final year Appearing OR Passed out B.Com, M.Com, B.B.A., M.B.A. are preferred.

But any Graduate or Post Graduate Interested in Commerce & Financial services can

attend the Drive. (Details are mentioned on separate sheet)

Date : 7 Feb. 2017
Time : 10 AM (Sharp)

Venue : MBA Department, Dr. Babasaheb Ambedkar Marathwada University, Aurangabad.

All interested students are informed to visit www.bamu.ac.in and register your name under Training and Placement Cell Link given on front page of University website.

Feel free to call on 0240-2400057 at Placement Cell, Dr. BAMU for any further clarification.

Dr. Girish kale, Placement Officer Dr. Babasaheb Ambedkar Marathwada University,

Aurangabad.



eClerx Services Limited

Designation Analyst

Location Pune

Vertical Financial Services

Job Type Full-time

Shift Details Rotational

Reporting Manager Associate Process Manager ++

Work Experience 0-2 Years

Qualification Any Graduate / Post Graduate

Job Description:

Perform inter-system reconciliation, track funds and make sure they are applied to appropriate transactions

Liaising with agents/counterparties/clients to solve queries and discrepancies related to the process

Timely escalating outstanding issues to Client

Handling different stages of life cycles of financial products

These stages can be-KYC, reference data management, legal docs, loans, portfolio reconciliation, document capture, system reconciliation, pre and post settlements, brokerage functions, drafting, confirmations of trade, corporate actions, tax operations

Preparing internal and client reports as per process requirements

Essential Skill Set Required

Eye for detail and managing tight deadlines

Basic knowledge of finance

Basic knowledge of MS office

Good team player with analytical skills and high energy levels

Professional in conduct/behavior, appearance, and communication

About eClerx Services Ltd

eClerx provides critical business operations services to more than 50 global Fortune 500 clients, including many of the world's leading financial services firms, online retail and distributors, interactive media and entertainment, high tech and industrial manufacturing, travel and leisure, and software vendors, through operational support, data management

Confidential	Page 1 of 2

and analytics solutions. Incorporated in 2000, eClerx is India's first and only publicly listed knowledge processing (KPO) company and is today traded on both the Bombay and National Stock Exchanges of India.

eClerx was ranked as one of Forbes Asia's 200 Best Under a Billion List and named as finalist in Teleos' Most Admired Knowledge Enterprise award. eClerx employs over 6,500 employees across its six Indian delivery centers offices in Mumbai, Pune and Chandigarh plus global client relationship locations in New York, London, Silicon Valley, Austin, Dublin and Singapore. For more information, please visit www.eclerx.com.

eClerx through its Financial Services Vertical supports diversified financial services firms with a wide array of services across middle and back office, reference data management, finance and accounting, client and investor services, risk management and reporting. Services include Financial Risk Control, Asset Management and Ancillary Services.

Salary annexure - Financial Analyst

Total Compensation per month	15,100
Location	Mumbai / Pune

SALARY OFFER BREAK-UP	Amount (INR)
Basic Pay	7,550
Conveyance Allowance	1,600
Medical Allowance	1,250
Other Allowance	3,082
Monthly Fixed Compensation	13,482
Retiral Fund	1,618
Monthly Total Compensation	15,100
Annual Total Compensation	181,200
Performance Bonus (Upto)	36,240
Cost To Company	217,440
Gratuity	4,358
Total Cost To Company	221,798

Gross: 15,100/-, Net take home: 13,500/-



Corporate Presentation



Data. Domain. Delivery







Agenda











Who We Are



A Leading KPO

- Knowledge Process Outsourcer (KPO) servicing Capital Markets and Sales and Marketing Organizations
 - Core and critical data-based process support
 - 70+ enterprise customers, of which 35+ Fortune / FT 500
- Three verticals Financial Services, Sales and Marketing Services, and Cable and Telco Services
- India's first and only publicly-listed KPO
- USD 129mm revenue run rate, about 8,500+ employees
- Awards and Accolades
 - Won the OTC Infrastructure Service of the Year Risk Magazine
 - Winner NOA (National Outsourcing Association) International Contract of the Year
 - 2012 Asian and Indian Most Admired Knowledge Enterprises (MAKE) Winner
 - Winner EOA (European Outsourcing Association) Outsourcing Works Award for Delivering Business Value in a Pan-European Outsourcing Project
 - Global Services 100 list, 3rd time in a row Leading Mid-tier BPO Providers & Global Knowledge Process Leaders list; Winner "Best Exporter Services (Medium)" category at the ECGC D&B Indian Exporters' Excellence Awards 2012

Industry Specialized, Complex and Core Services

We manage core, domain intensive business processes of our customers

- Services require high contextual understanding of customer business and industry
- Processes are discrete and complex, and subject to dynamic market changes
- Low threshold for error, high cost of error
- Substantially more complex portfolio of services than a typical BPO
- Our specialization: Running large portfolios of small complex processes
 - Today we manage over 500 processes ranging from 2-35 FTE, across shift and locations
 - Process design and embedded technology element key to scaling
- Our management team comes from client industries, and is based in customer markets
 - We work closely with clients to set our own business strategy and priorities
 - This keeps our services relevant in dynamic industry landscapes staying 'ahead of the curve'
- We provide similar services across multiple customers
 - Allows best practices development and application, and helps consolidate industry specialist positioning
 - Differentiates substantially from captive offerings

A Brief History

Centre (ODC)

in Sewri

(Mumbai)



Continuously expanding our presence

second ODC

at Ghatkopar

(Mumbai)

INR 1.000 mn

magazine

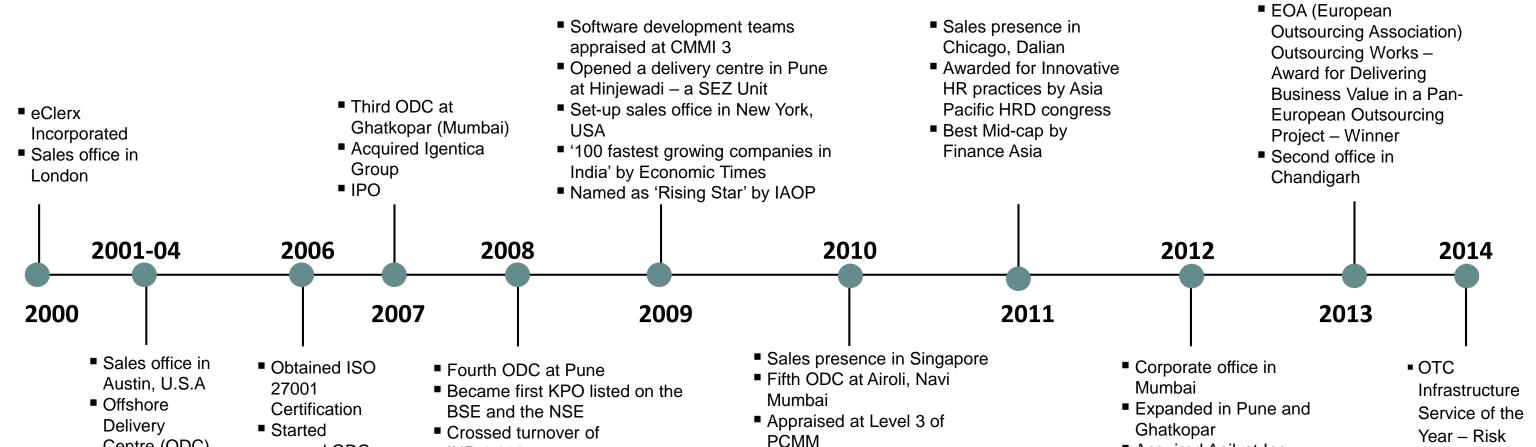
■ Total number of employees

■ Listed among 'Top 200 under a

Billion' companies by Forbes

crossed the 1.000 mark

■ Opened New York office



■ Featured in the 'Business

Today 500' list of India's

largest public companies

3

Magazine

Acquired Agilyst Inc

including CLSA and

Standard Chartered

winner

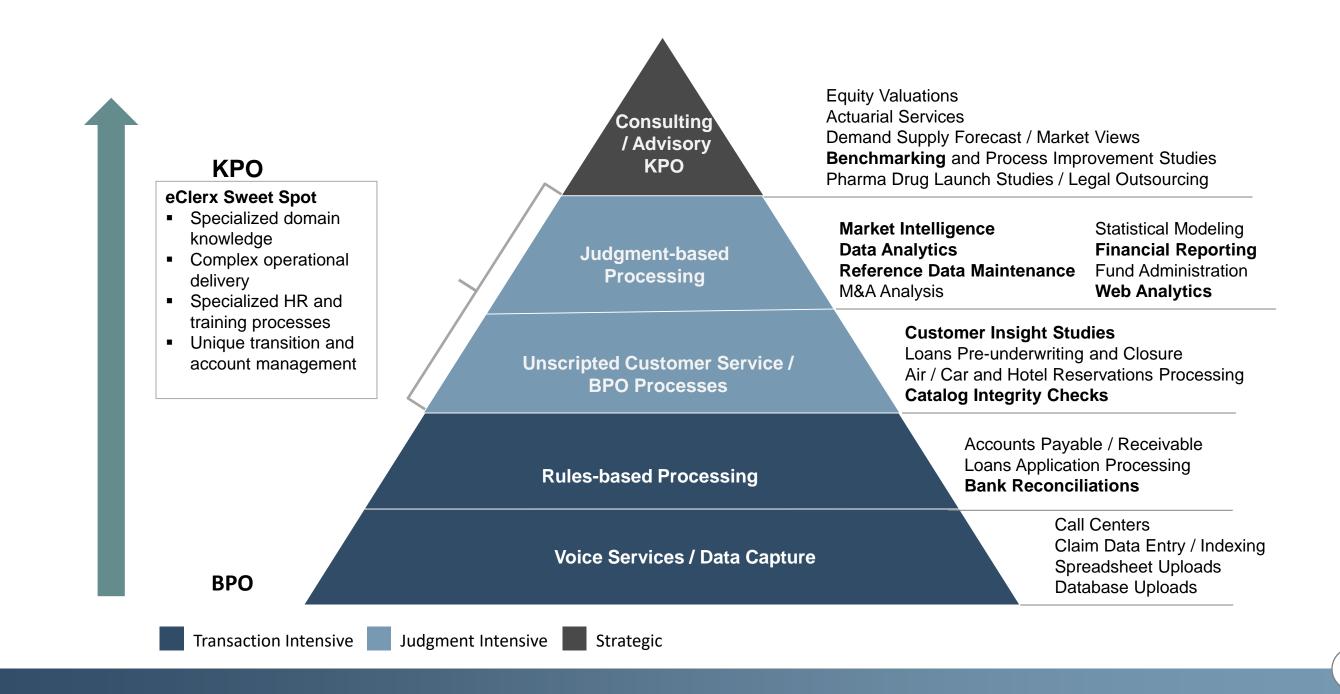
■ Covered by 20 Analysts

■ Most Admired Knowledge

Enterprise 2011 – MAKE

Skill and Scale – A Great Combination





Agenda











Our Service Lines



Financial Services

- This division's clients include a number of the world's pre-eminent commercial banks, investment banks and money managers
- Services to support financial transactions from trade closing through to settlement, clearing and exposure management
- Reference data and risk management services, as well as financial control, accounting and reporting services
- Consulting services related to efficiency, risk reduction and regulatory compliance

Sales and Marketing Services

- This division's clients include leading Fortune 500 and Internet Retail 500 manufacturing, retail, travel and media companies
- Specializes in supporting digital activities through content development, online performance optimization and customer experience management
- Operational, reporting and analytics outsourcing solutions for sales and marketing managers managing online operations and marketing campaigns
- Tailored process support for online operations, data management, reporting and business insights, pricing operations and quality compliance

Cable and Telco Services

- Specialist outsourced back office operations and analytics, serving the Broadband, Cable & Telco industry
- Strong foothold in US cable industry to leading US providers of broadband, entertainment, and communications products and services
- Services include critical error identification, customer experience analysis & end user support for a diversified clientele of large Fortune 100 clients

eClerx supports core and critical high domain activities for clients

Agenda











Key Challenges And eClerx's Response



Typical KPO Challenges

Demand Side

- Revenues are project-oriented and volatile
- Stiff competition from captives and other third party providers

Supply Side

- Growth highly dependent on ability to hire very specialized resources, which are hard to find
- High attrition levels
- Limited scale benefits when replicating services

eClerx Differentiators

Nature and Size of Engagements

- Processes supported are core to our clients businesses and non-discretionary
- Long-term contracts (2-3 years) predictable and recurring revenues

Specialized Service Offerings

- Highly specialized services based on deep domain proficiency in target industries
- High percentage of business derived through reverse inquiry from existing clients, and only a minority portion typically via RFP

Process Engineering

 Processes substantially re-engineered to regroup tasks into a few high domain, complex roles and a larger proportion of more rules-based activities

Platforms and Automation

- Dedicated in-house technology team builds proprietary workflow tools and platforms
- High degree of business logic embedded in platforms, further reducing the need for costly specialist talent

Knowledge Management

- In-house training school with 2,700 courses spanning specializations
- High velocity model for providing core product, process and industry skills
- Allows us to substantially broad base the talent pool, driving down cost

Our Delivery Framework



People and Knowledge Management

Focus on developing tacit institutional knowledge

- Tacit product + industry knowledge and specific process training development
- 2,700+ training courses and tests covering products, process, systems, soft skills; instruction checklists
- Manager training focused on 'connecting the dots'

• PCMM Level 3 processes reduce 'people-dependence'; improves quality and speed of transitions

- Reduces time to effectiveness of new employees hence mitigates attrition impact
- Allows cross-training and reduces reliance on individual superstars; effectively broadens hiring pool
- At transition, focus on documenting specific process steps, internal training provides critical background

Process Design and Automation

CMMI Level 3 certified technology development team critical enabler to process improvement

- Process step simplification + embedding of business logic into tools and checklists; reduces expert need
- Manifests in applications such as workflow, reconciliation, dashboards tools

· Team provides business analysis support to client technology teams

- Help clients systematically improve applications using our metrics as diagnostics
- Some applications deployed by clients to dramatically streamline processes e.g. reconciliation engines

Quality, Governance and Risk Management

Six Sigma-based quality initiatives

- BPI employee generated process improvements, BPI forum / QPI quality audit (conducted by central team)
- Governance structure
 - Onshore engagement for relationship governance; MBR / QBR identify process improvement opportunities
- Risk assessment framework
 - Daily issue logging and management broadcast of program health; FMEA risk assessments

Highly Resilient, Secure and Flexible Delivery

ISO 27001 certified for information security

- IS governance and polices continually benchmarked to industry best practices
- Operating window spans EMEA, US and Asia-Pacific due to the nature of our clients' business
- BCP managed by simultaneous delivery across four facilities and two cities

AGENDA





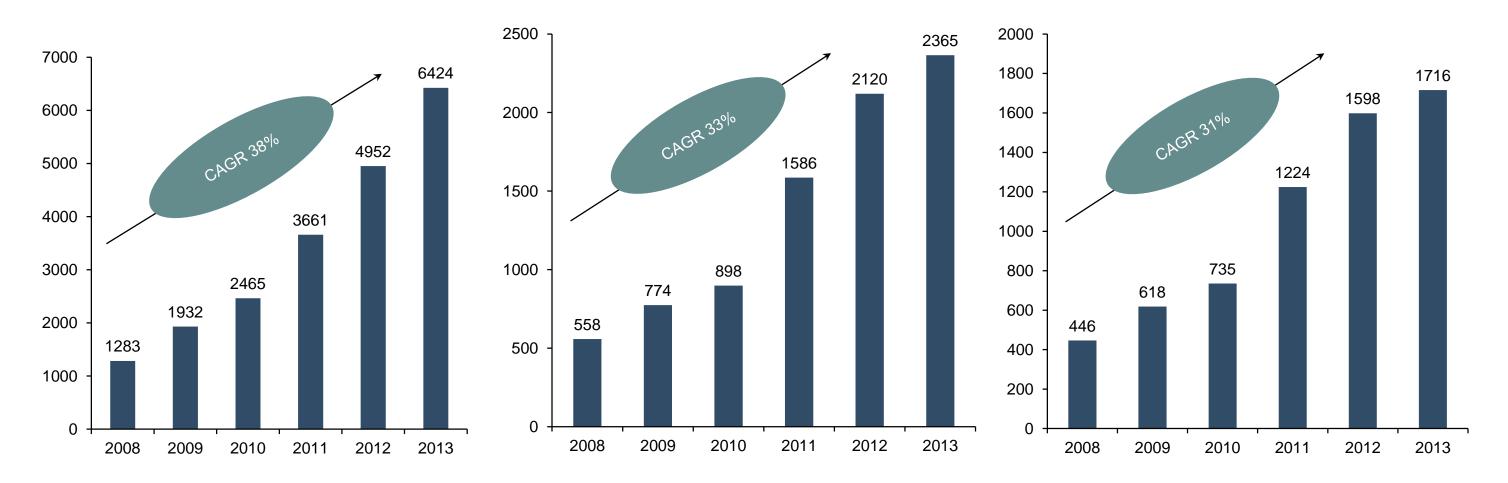






Financial Highlights

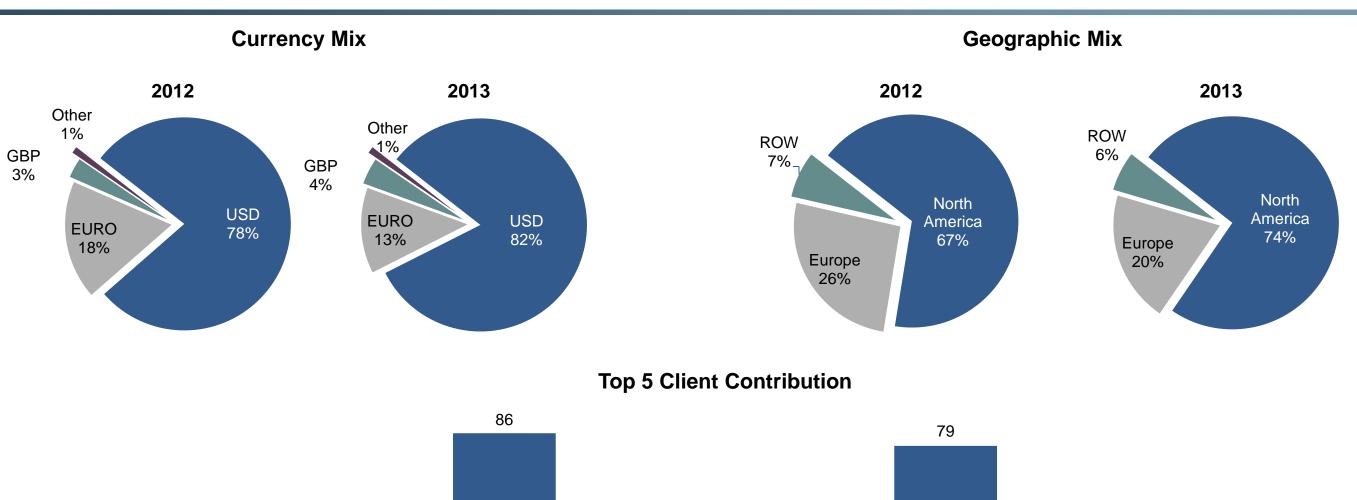




- Consistent growth in revenues and profits
- Industry leading operating and net margins
- Clean, highly liquid and debt free balance sheet total cash and cash equivalents of INR 2,211 mn

Revenue Demographics





Steady revenue quality across all risk parameters

2012

2013

Why eClerx?



- One among the largest third party KPO focused firms in India
- Highly specialized services based on deep domain proficiency in target industries
- Deep and diversified relationships with highly referenceable blue chip client base
- High revenue visibility annuity model with long term contracts
- 13 years of proven track record in delivering core and critical services
- Demonstrated ability to integrate domain knowledge, process engineering, automation and information security practices to deliver high value processes most cost effectively
- History of consistent growth with industry leading margins
- Liquid and debt free balance sheet

eClerx | Recent Accolades





Winner of the OTC Infrastructure Initiative
Award – CSA Scrub Solution by Risk
Magazine



Listed in the Top 100 Best Outsourcing
Providers list – Global Services 100

Highest Export under IT Enabled Services (SME) Chandigarh 2012-13 by STPI



Won the **NOA International Contract of the Year** award – Global Reference Data
Operations



Won the EOA (European Outsourcing Association) Outsourcing Works – Award for Delivering Business Value in a Pan-European Outsourcing Project



Recognized in the 2013 IAOP Global
Outsourcing 100 ranking and included in
their 'Best 10 Companies – Marketing
Services' and the 'Best 20 Companies –
Financial Management Services' sub-lists



Won the award for 'Leveraging IT for Business Performance' at the Best CIO awards



Runner Up at **Qimpro** in the **'Service Improvement'** category



eClerx won the 'Use of Technology for Operations Excellence' award at the BPO Excellence awards



डॉ. बाबासाहेब आंबेडकर मराठवाडा विद्यापीठ, औरंगाबाद. ट्रेनिंग व प्लेसमेंट सेल

दि. ७ फेब्रुवारी रोजी इ-क्लर्क्स कंपनीचे विद्यापीठात कॅम्पस इंटरव्यू

डॉ. बाबासाहेब आंबेडकर मराठवाडा विद्यापीठाच्या ट्रेनिंग व प्लेसमेंट सेलतर्फे इ-क्लर्क्स या पुणे येथील नामांकित कंपनीला कॅम्पस इंटरव्यू घेण्यासाठी व मराठवाड्यातील विद्यार्थ्यांना नौकरीच्या संधी उपलब्ध करून देण्यासाठी आमंत्रित करण्यात आले आहे.

दि. ७ फेब्रुवारी २०१७ रोजी विद्यापीठाच्या एम.बी.ए. विभागात सकाळी ठीक १० वाजता कंपनीचे अधिकारी कामाचे स्वरूप, पगार, कामाचे ठिकाण इ. संदर्भात प्रेझेंटेशन देणार आहेत व ठीक १०.३० वाजता मुलाखतीस सुरुवात होईल.

बी.कॉम, एम.कॉम, बी.बी.ए., एम.बी.ए. च्या शेवटच्या वर्षात शिकत असलेले तसेच शिक्षण पूर्ण झालेल्या विद्यार्थ्यांना प्राधान्य देण्यात येणार असले तरी ज्या विद्यार्थ्यांना कॉमर्स व फायनान्स क्षेत्राची आवड आहे अशा इतर विद्यार्थ्यांनाही या संधीचा लाभ घेता येणार असल्याचे विद्यापीठाचे प्लेसमेंट ऑफिसर डॉ. गिरीश काळे यांनी सांगितले आहे.

अधिक माहितीसाठी विद्यार्थ्यांनी विद्यापीठाच्या वेबसाईटवर जाऊन ट्रेनिंग व प्लेसमेंट सेल च्या लिंकवर आपले नाव नोंदवावे. व अधिकाधिक संख्येने उपस्थित राहून संधीचा फायदा घ्यावा असे आवाहन डॉ. गिरीश काळे यांनी केले आहे.

> डॉ. गिरीश काळे प्लेसमेंट अधिकारी