

**DR. BABASAHEB AMBEDKAR MARATHWADA UNIVERSITY, AURANGABAD**

Ref.No.Dr.BAMU/2016/ Accts / 206 / 6793

Section: UNIC.  
Date: 30/03/2016.**PURCHASE / SUPPLY ORDER**To,  
M/s. Bharat Sanchar Nigam Ltd,  
Aurangabad.

Subject:- Purchase order for 1000 Mbps 1:1 internet lease line (ILL) Service in University campus etc.

Reference:- 1)Accts/PC/2015-2016/6747. Dated: 30-03-2016.

2) Demand Note for 1000 Mbps 1:1 Internet Lease Line (ILL) from BSNL, Aurangabad.

Sir,

As per rate sanctioned by Purchase committee held on 28/02/2016,11,17,18,&23/03/2016 Item No.(22) & Approved by Management council held on 26/03/2016, Item No. (A.O.B-02) Regarding Purchase of 1000 Mbps 1:1 internet lease line (ILL) service in University campus etc. You are requested to provide the following mention herein articles on the terms and condition mentioned herein, which you have accepted in the Agreement.

Sr.No	Material/ Equipment	Description & Specifications	Qty	Amount
1	2	3	4	5
1.	1000 Mbps 1:1 internet lease line (ILL)	1000 Mbps 1:1 internet lease line (ILL)	1	₹ ₹.38,93,000/-
Rupees: Thirty Eight Lakhs Ninety Three Thousand Only				₹ ₹.38,93,000/-

**Terms & Conditions:**

1. Place of delivery:-at UNIC Department.
2. Price- Inclusive of all taxes, installation and delivery/supply on the above mentioned address.
3. Terms of payment- 100% payment in Advance
4. Penalty Clause- on failure to supply/deliver the ordered material/equipment within the stipulated time (as mentioned above), the concerned vendor shall be liable for penalty. The University reserves the right to cancel the order in such cases as mentioned in the agreement.
5. Other- (Please see overleaf)
6. Special Instruction if any:-

**DIRECTOR**University Network & Information Centre  
Dr. Babasaheb Ambedkar Marathwada  
University, Aurangabad -431 004

Registrar

Received purchase  
supply order  
22/4/2016  
A.G.M. (C.E.B.)  
Aurangabad.

## TERMS AND CONDITION

1. Bharat Sanchar Nigam Limited Should Provide 1000 Mbps band width (1:1) deducted Internet Leased Line Connectivity.
2. Bharat Sanchar Nigam Limited Should give uptime of 99.5% and less than 1% Packet loss.
3. Bharat Sanchar Nigam Limited Should ensure 1000 Mbps band width (1:1) at all times.
4. Bharat Sanchar Nigam Limited Should raise the demand note in the name of "The Registrar, Dr. Babasaheb Ambedkar Marathwada University, Aurangabad-431004.
5. Bharat Sanchar Nigam Limited Should Provide IP pool of 64 IPs.
6. Bharat Sanchar Nigam Limited should in provide the support escalation in Service Level Agreement.
7. The Contract shall be for a period of five year from the date of commissioning subject to service satisfaction.
8. Bharat Sanchar Nigam Limited shall be responsible for installation, commissioning and configuring of hardware and uplink of connectivity.
9. Bharat Sanchar Nigam Limited will do preventive maintenance once a quarter for upkeep of the systems running. The schedule will have to be adhered to strictly.
10. Bharat Sanchar Nigam Limited Shall provide Internet leased line connectivity at all time (21x7x365) (1.1 uncompressed and unshared.)
11. Packet Losses: Less than 1% (Average over 1000 ping) at any given point of time to any part of globe.
12. Network Availability (uptime) More than 99.5% per month.
13. Reports for performance, monitoring/ usage to be submitted by the Bharat Sanchar Nigam Limited on weekly or monthly basis or as per requirement of the Institute and monitoring tool should be provided.
14. Downtime Calculation:  
Downtime shall be calculated as  $(\text{total time} - \text{Downtime}) * 100 / \text{Total Time}$ . Deduction in payment will be made for downtime in the quarterly bills raised by Bharat Sanchar Nigam Limited.
15. The response time for attending the faults will be 1 hour after they are reported to the Bharat Sanchar Nigam Limited will rectify the faults within 12 hours failing which: the vendor will arrange temporary replacements. The services shall be provided 24x7 a week.
16. Downtime penalty in % of monthly Payment:

Sr.No	Downtime	Penalty % of monthly payment bill
1	>=99.5%	0
2	>99 to <99.50	10
3	>98.5 to <99.5	20
4	>98 to <98.5	30
5	>95 to <98	50
6	>90 to <95	70
7	<90%	100

17. Downtime due to the following situations will not be considered for the purpose of penalty:

- a). Link down due to power failure/ or any situation which are beyond the control of control of service Provider.
- b). Link down due to schedule maintenance by the Service provider, with prior approval of the Institute.