***ASSIGNMENT – MIS and DSS***

**Unit 1- MIS, Decision Making: An overview**

Q1. Explain concept of Decision Making?

Q2. What is MIS? Discuss Herbert-Simon model.

Q3. What are different types of decisions; explain with example.

Q4. Explain schematic view (components) of DSS.

Q5. Differentiate MIS Vs. DSS.

Q6. What is e-business? Explain its advantages & disadvantages.

**Unit 2- Information, knowledge, Business Intelligence**

Q1. Discuss Information: A quality product.

Q2. What is Information? Explain different types of information.

Q3. Discuss Quality of information. **Or**

Define different parameters that will decide Quality of information.

Q4. Explain value of information.

Q5. What is networking? Explain different topologies of n/w.

Q6. Explain Newell - Simon model.

Q7. Discuss limitations of human information processing.

Q8. Explain characteristics of human information processing.

Q9. What is information system? Explain different types of IS.

Q10. Write short note on:

1] Computer-based information system (CBIS)

2] Business Information system (BIS)

3] Transaction processing system (TPS)

Q11. What is Knowledge? Explain knowledge management system.

Q12. What is Knowledge? Explain different types of knowledge in detail.

Q13. What is KM? Discuss different benefits of KM.

Q14. What is KM? Discuss life cycle of KMS in detail.

**Unit 5- Knowledge system, artificial intelligence and ERP**

Q1. What is AI?

Q2. What is Expert system? Explain its architecture in detail.

Q3. What are the application areas of Expert system?

Q4. Discuss different benefits & limitations of expert system.

Q5. Define ERP? Explain different models of ERP.

Q6. Define ERP? Explain benefits of ERP.

Q7. Explain ERP implementation in detail.

Q8. What is CRM? Explain importance of CRM.

Q9. Write short note on:

1] Call center

2] KPO

Q10. Explain SCM in detail.

**Submit assignment on or before 12/10/12.**