**Analysis of feedbacks of students of Semester- I of Tourism 2017-2018**

**Analysis of feedbacks about course curriculum**

In part I students have given the feedback about different aspects of course curriculum such as

1. The course objectives and outcomes were clearly definedidentified
2. Length: Course material were of appropriate length
3. Relevance: Course material were relevant
4. Quality: Course material were of high quality and up to date
5. Organization: Material was well organized
6. The course provides useful inputs
7. The course provides focus on skill development/ employability/ entrepreneurship
8. The course updates understanding in this fieldas per their satisfaction in 4 levels:
9. Average
10. Good
11. Excellent
12. Outstanding

The students graded the about course curriculum as follows:

Table 1: Subject wise Frequency Score given by students for course curriculum

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Grade | sub1 | sub2 | sub3 | sub4 | sub5 | sub6 | sub7 |
| A | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| G | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | 1 | 4 | 4 | 8 | 1 | 1 | 4 |
| O | 287 | 284 | 284 | 280 | 287 | 287 | 284 |
| Total | 288 | 288 | 288 | 288 | 288 | 288 | 288 |

Table 1: Subject wise Percentage of grades given by students for course curriculum

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Grade | sub1 | sub2 | sub3 | sub4 | sub5 | sub6 | sub7 |
| A | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| G | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | 0 | 1 | 1 | 3 | 0 | 0 | 1 |
| O | 100 | 99 | 99 | 97 | 100 | 100 | 99 |
| Total | 100 | 100 | 100 | 100 | 100 | 100 | 100 |

**Subject 1: Tourist Products of India**

* **100%** of the students have rated course curriculum of subject 1 as Excellent
* **0%** of the students have rated course curriculum of subject 1 as outstanding
* **0%** of the students have rated course curriculum of subject 1 as good
* **0%** of the students have rated course curriculum of subject 1 as average

**Subject 2: Global Tourism Destinations**

* **99%** of the students have rated course curriculum of subject 2 as Excellent
* **1%** of the students have rated course curriculum of subject 2 as outstanding
* **0%** of the students have rated course curriculum of subject 2 as good
* **0%** of the students have rated course curriculum of subject 2 as average

**Subject 3: Soft Skills and Communication for Tourism**

* **99%** of the students have rated course curriculum of subject 3 as Excellent
* **1%** of the students have rated course curriculum of subject 3 as outstanding
* **0%** of the students have rated course curriculum of subject 3 as good
* **0%** of the students have rated course curriculum of subject 3 as average

**Subject 4: Tourism Principles and Practices**

* **97%** of the students have rated course curriculum of subject 4 as Excellent
* **3%** of the students have rated course curriculum of subject 4 as outstanding
* **0%** of the students have rated course curriculum of subject 4 as good
* **0%** of the students have rated course curriculum of subject 4 as average

**Subject 5: Tourism Products of Maharashtra**

* **100%** of the students have rated course curriculum of subject 5 as Excellent
* **0%** of the students have rated course curriculum of subject 5 as outstanding
* **0%** of the students have rated course curriculum of subject 5 as good
* **0%** of the students have rated course curriculum of subject 5 as average

**Subject 6: Tourism Related Laws in India**

* **100%** of the students have rated course curriculum of subject 6 as Excellent
* **0%** of the students have rated course curriculum of subject 6 as outstanding
* **0%** of the students have rated course curriculum of subject 6 as good
* **0%** of the students have rated course curriculum of subject 6 as average

**Subject 7: Constitution of India**

* **99%** of the students have rated course curriculum of subject 7 as Excellent
* **1%** of the students have rated course curriculum of subject 7 as outstanding
* **0%** of the students have rated course curriculum of subject 7 as good
* **0%** of the students have rated course curriculum of subject 7 as average

**Analysis of student’s feedback about teachers**

In the second part the students have given their feedback about different characteristics of teachers about preparedness for each class use of ICT tools, fair evaluation, punctuality, overall effectiveness, communicationclarity of concepts,listening skills and time management as per student satisfaction level students have rated in 4 levels:

A-Average

G-Good

E-Excellent

O-Outstanding

**The feedback given by students of teachers of Semester I of Tourism 2017-2018 is presented in tabular and graphical form as follows**:

Table 2: Frequency given by students for performance of teachers

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Grade | Sub 1 | Sub 2 | Sub 3 | Sub 4 | Sub 5 | Sub 6 | Sub 7 |
| A | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| G | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | 2 | 11 | 4 | 2 | 0 | 5 | 6 |
| O | 430 | 421 | 428 | 430 | 432 | 415 | 426 |
| Total | 432 | 432 | 432 | 432 | 432 | 420 | 432 |

Table 2: Percentage of grades given by students for performance of teachers

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Grade | Sub 1 | Sub 2 | Sub 3 | Sub 4 | Sub 5 | Sub 6 | Sub 7 |
| A | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| G | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | 0 | 3 | 1 | 0 | 0 | 1 | 1 |
| O | 100 | 97 | 99 | 100 | 100 | 99 | 99 |
| Total | 100 | 100 | 100 | 100 | 100 | 100 | 100 |

**Subject 1: Tourist Products of India**

* **100%** of the students have rated teachers performance of subject 1 as Excellent
* **0%** of the students have rated teachers performance of subject 1 as outstanding
* **0%** of the students have rated teachers performance of subject 1 as good
* **0%** of the students have rated teachers performance of subject 1 as average

**Subject 2: Global Tourism Destinations**

* **97%** of the students have rated teachers performance of subject 2 as Excellent
* **3%** of the students have rated teachers performance of subject 2 as outstanding
* **0%** of the students have rated teachers performance of subject 2 as good
* **0%** of the students have rated teachers performance of subject 2 as average

**Subject 3: Soft Skills and Communication for Tourism**

* **99%** of the students have rated teachers performance of subject 3 as Excellent
* **1%** of the students have rated teachers performance of subject 3 as outstanding
* **0%** of the students have rated teachers performance of subject 3 as good
* **0%** of the students have rated teachers performance of subject 3 as average

**Subject 4: Tourism Principles and Practices**

* **100%** of the students have rated teachers performance of subject 4 as Excellent
* **0%** of the students have rated teachers performance of subject 4 as outstanding
* **0%** of the students have rated teachers performance of subject 4 as good
* **0%** of the students have rated teachers performance of subject 4 as average

**Subject 5: Tourism Products of Maharashtra**

* **100%** of the students have rated teachers performance of subject 5 as Excellent
* **0%** of the students have rated teachers performance of subject 5 as outstanding
* **0%** of the students have rated teachers performance of subject 5 as good
* **0%** of the students have rated teachers performance of subject 5 as average

**Subject 6: Tourism Related Laws in India**

* **99%** of the students have rated teachers performance of subject 6 as Excellent
* **1%** of the students have rated teachers performance of subject 6 as outstanding
* **0%** of the students have rated teachers performance of subject 6 as good
* **0%** of the students have rated teachers performance of subject 6 as average

**Subject 7: Constitution of India**

* **99%** of the students have rated teachers performance of subject 7 as Excellent
* **1%** of the students have rated teachers performance of subject 7 as outstanding
* **0%** of the students have rated teachers performance of subject 7 as good
* **0%** of the students have rated teachers performance of subject 7 as average

**Analysis of feedbacks of students of Semester- I of Tourism2017-2018 about Projects/Seminars/ Home assignments/ Tutorials:**

In part III students have given the feedback about Projects/Seminars/ Home assignments/ Tutorials as:

1. Project / Seminar topics are new and interesting
2. Learnt a lot from doing the project / Seminar? Home Assignment
3. The assignment was regularly given and checked
4. Sufficient number of practical’s were conducted

As per student satisfaction level students have rated in 4 levels:

A-Average

G-Good

E-Excellent

O-Outstanding

Table 3: Subject wise Frequency given by students for project/seminar/assignments

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Grade | sub1 | sub2 | sub3 | sub4 | sub5 | sub6 | sub7 |
| A | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| G | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | 0 | 1 | 2 | 0 | 0 | 0 | 0 |
| O | 144 | 143 | 142 | 144 | 144 | 140 | 144 |
| Total | 144 | 144 | 144 | 144 | 144 | 140 | 144 |

Table 3: Subject wise Percentage of grades given by students for project/seminar/assignments

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Grade | sub1 | sub2 | sub3 | sub4 | sub5 | sub6 | sub7 |
| A | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| G | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| O | 100 | 99 | 99 | 100 | 100 | 100 | 100 |
| Total | 100 | 100 | 100 | 100 | 100 | 100 | 100 |

**Subject 1: Tourist Products of India**

* **100%** of the students have rated projects / seminars/ assignments of subject 1 as Excellent
* **0%** of the students have rated projects / seminars/ assignments of subject 1 as outstanding
* **0%** of the students have rated projects / seminars/ assignments of subject 1 as good
* **0%** of the students have rated projects / seminars/ assignments of subject 1 as average

**Subject 2: Global Tourism Destinations**

* **99%** of the students have rated projects / seminars/ assignments of subject 2 as Excellent
* **1%** of the students have rated projects / seminars/ assignments of subject 2 as outstanding
* **0%** of the students have rated projects / seminars/ assignments of subject 2 as good
* **0%** of the students have rated projects / seminars/ assignments of subject 2 as average

**Subject 3: Soft Skills and Communication for Tourism**

* **99%** of the students have rated projects / seminars/ assignments of subject 3 as Excellent
* **1%** of the students have rated projects / seminars/ assignments of subject 3 as outstanding
* **0%** of the students have rated projects / seminars/ assignments of subject 3 as good
* **0%** of the students have rated projects / seminars/ assignments of subject 3 as average

**Subject 4: Tourism Principles and Practices**

* **100%** of the students have rated projects / seminars/ assignments of subject 4 as Excellent
* **0%** of the students have rated projects / seminars/ assignments of subject 4 as outstanding
* **0%** of the students have rated projects / seminars/ assignments of subject 4 as good
* **0%** of the students have rated projects / seminars/ assignments of subject 4 as average

**Subject 5: Tourism Products of Maharashtra**

* **100%** of the students have rated projects / seminars/ assignments of subject 5 as Excellent
* **0%** of the students have rated projects / seminars/ assignments of subject 5 as outstanding
* **0%** of the students have rated projects / seminars/ assignments of subject 5 as good
* **0%** of the students have rated projects / seminars/ assignments of subject 5 as average

**Subject 6: Tourism Related Laws in India**

* **100%** of the students have rated projects / seminars/ assignments of subject 6 as Excellent
* **0%** of the students have rated projects / seminars/ assignments of subject 6 as outstanding
* **0%** of the students have rated projects / seminars/ assignments of subject 6 as good
* **0%** of the students have rated projects / seminars/ assignments of subject 6 as average

**Subject 7: Constitution of India**

* **100%** of the students have rated projects / seminars/ assignments of subject 7 as Excellent
* **0%** of the students have rated projects / seminars/ assignments of subject 7 as outstanding
* **0%** of the students have rated projects / seminars/ assignments of subject 7 as good
* **0%** of the students have rated projects / seminars/ assignments of subject 7 as average

**Criterion: IV**

In part IV students have given overall feedback about 3 different aspects as follows:

1. I enjoyed the seminar, project, tutorials, home assignments.
2. I would recommend the course to others
3. Class environment was student friendly

as per student satisfaction level students have rated in 4 levels:

A-Average

G-Good

E-Excellent

O-Outstanding

Table 4: Subject wise Frequency given by students about overall course

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Grade | sub1 | sub2 | sub3 | sub4 | sub5 | sub6 | sub7 |
| A | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| G | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| O | 108 | 107 | 107 | 108 | 108 | 105 | 108 |
| Total | 108 | 108 | 108 | 108 | 108 | 105 | 108 |

Table 4: Subject wise Percentage of grades given by students about overall course

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Grade | sub1 | sub2 | sub3 | sub4 | sub5 | sub6 | sub7 |
| A | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| G | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| E | 0 | 1 | 1 | 0 | 0 | 0 | 0 |
| O | 100 | 99 | 99 | 100 | 100 | 100 | 100 |
| Total | 100 | 100 | 100 | 100 | 100 | 100 | 100 |

**Subject 1: Tourist Products of India**

* **100%** of the students have rated overall about subject 1 as Excellent
* **0%** of the students have rated overall about subject 1 as outstanding
* **0%** of the students have rated overall about subject 1 as good
* **0%** of the students have rated overall about subject 1 as average

**Subject 2: Global Tourism Destinations**

* **99%** of the students have rated overall about subject 2 as Excellent
* **1%** of the students have rated overall about subject 2 as outstanding
* **0%** of the students have rated overall about subject 2 as good
* **0%** of the students have rated overall about subject 2 as average

**Subject 3: Soft Skills and Communication for Tourism**

* **99%** of the students have rated overall about subject 3 as Excellent
* **1%** of the students have rated overall about subject 3 as outstanding
* **0%** of the students have rated overall about subject 3 as good
* **0%** of the students have rated overall about subject 3 as average

**Subject 4: Tourism Principles and Practices**

* **100%** of the students have rated overall about subject 4 as Excellent
* **0%** of the students have rated overall about subject 4 as outstanding
* **0%** of the students have rated overall about subject 4 as good
* **0%** of the students have rated overall about subject 4 as average

**Subject 5: Tourism Products of Maharashtra**

* **100%** of the students have rated overall about subject 5 as Excellent
* **0%** of the students have rated overall about subject 5 as outstanding
* **0%** of the students have rated overall about subject 5 as good
* **0%** of the students have rated overall about subject 5 as average

**Subject 6: Tourism Related Laws in India**

* **100%** of the students have rated overall about subject 6 as Excellent
* **0%** of the students have rated overall about subject 6 as outstanding
* **0%** of the students have rated overall about subject 6 as good
* **0%** of the students have rated overall about subject 6 as average

**Subject 7: Constitution of India**

* **100%** of the students have rated overall about subject 7 as Excellent
* **0%** of the students have rated overall about subject 7 as outstanding
* **0%** of the students have rated overall about subject 7 as good
* **0%** of the students have rated overall about subject 7 as average

**Analysis of feedbacks of students of Semester- I st of Master of Tourism Administration about criterion V: Infrastructure**

In part IV students have given overall feedback about 7 different aspects as follows:

1. Sufficient facilities are available in the department
2. Toilets/washrooms are hygienic and properly maintained
3. Clean drinking water is available in the department and on the campus.
4. Number of PCs needed for the course were adequate
5. Equipment in the labs are adequate and in working condition
6. Computer lab is accessible
7. Internet facility is available

as per their satisfaction in 4 levels:

1. Average
2. Good
3. Excellent
4. Outstanding

**Subject: 1**

|  |  |  |
| --- | --- | --- |
| Grade | Frequency | Percentage |
| A | 00 | 00 |
| E | 00 | 00 |
| G | 00 | 00 |
| O | 00 | 100 |
| Total | 260 | 100.00 |

* 100% of the students have rated infrastructure facilities in the department as outstanding
* None of the students have rated infrastructure facilities in the department as Good
* None of the students have rated infrastructure facilities in the department as Excellent
* None of the students have rated infrastructure facilities in the department as average